

## INFORMATION - OUR WORK WITH:

### HOUSING ASSOCIATIONS & PROVIDERS OF SOCIAL HOUSING

RANY promotes its services with Registered Providers of Social Housing to encourage individual and community responsibility by using restorative approaches, principles and practices to resolve neighbour and community conflicts and disputes.



Managing neighbour disputes is a time consuming and expensive task for housing staff.

Often as the housing provider, tenants are reticent about involving landlords in any disputes or arguments in fear of eviction or penalties. RANY provides an independent, confidential and unbiased service to neighbours where communication between the parties has broken down.

We will work directly with tenants to establish the issues, and talk about what needs to be done to improve the situation. A face to face meeting is arranged in a mutually agreed environment where those affected by conflict, harm or abuse can talk about their issues, find solutions and agree on how they will move forward.

Tenants can be confident that in working with Restorative Approaches North Yorkshire they are more likely to retain their tenancy and maintain good relationships with landlords.

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#### CONTACT RANY

Email [contact@rany.co.uk](mailto:contact@rany.co.uk)

Telephone: 01609 778652

Website: [www.nyadvocacy.org](http://www.nyadvocacy.org)